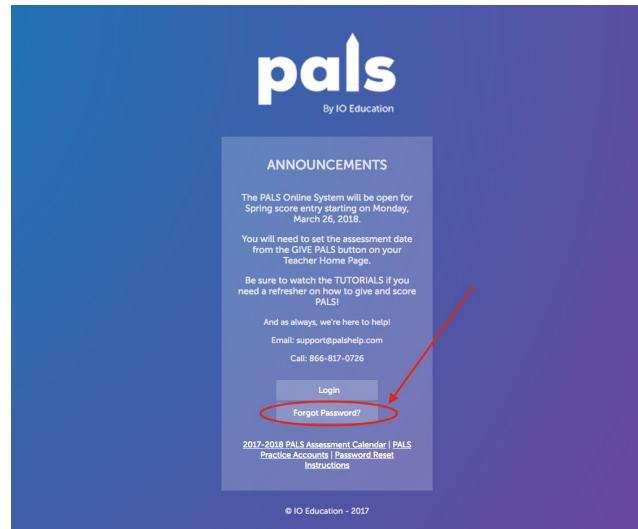


Setting or Resetting the Password for your PALS Online Account

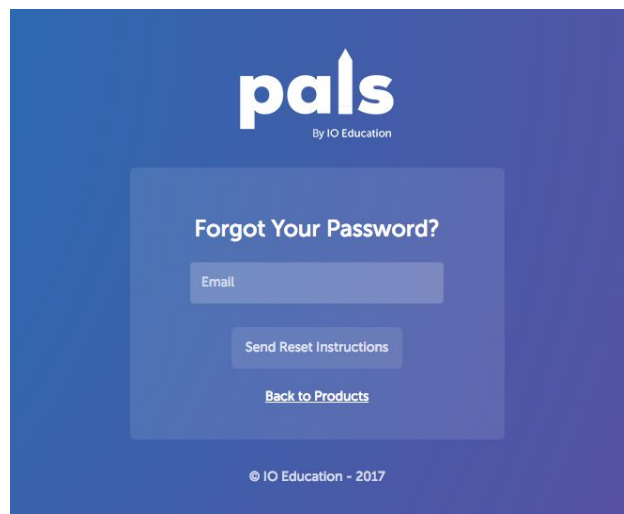
If you have forgotten your password or would like to reset it to something new for any reason, or if you have not yet set your password and have lost the original email with the link to do so, go to the PALS Online home page by typing www.palsk8.com into the address bar of your internet browser.

Note: If you already have a login for another Illuminate Education product, use the same password if you're using the same email to log in.

1. Click the *Forgot Password?* link on the login page.



2. Enter the email address associated with your PALS Online account and click *Send Reset Instructions*.

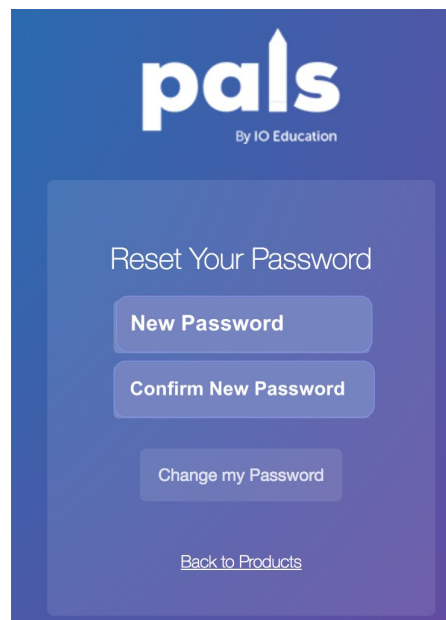
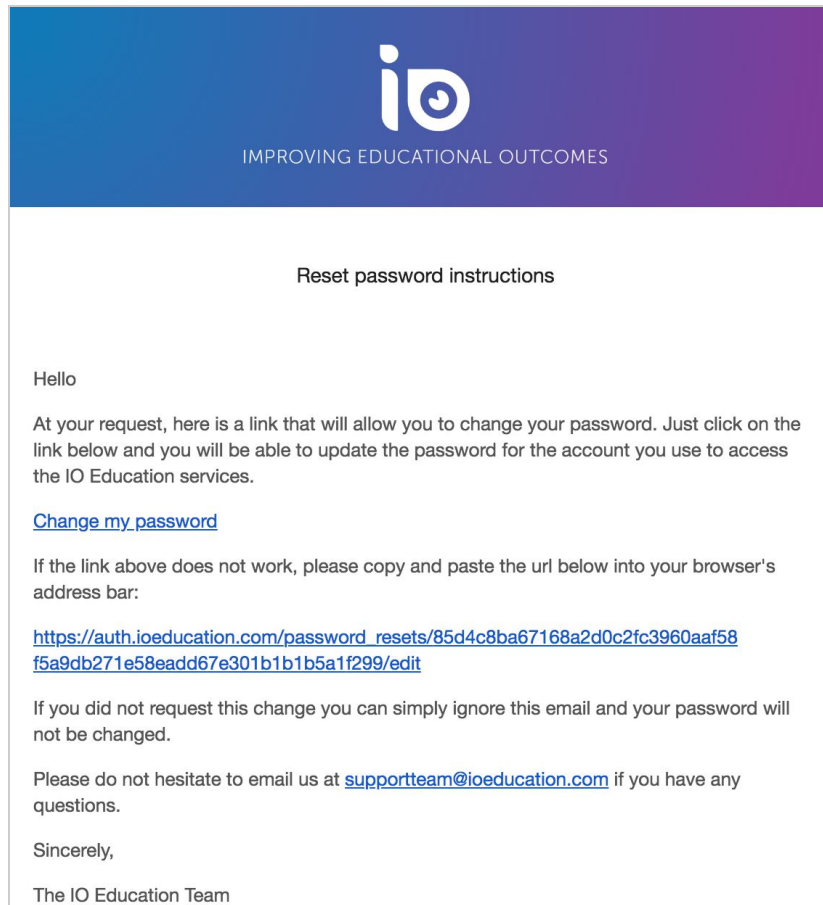


3. You will receive a system-generated email from donotreply@casenex.com. When the email verification message arrives in your inbox, click the link in the email to complete the password reset process.

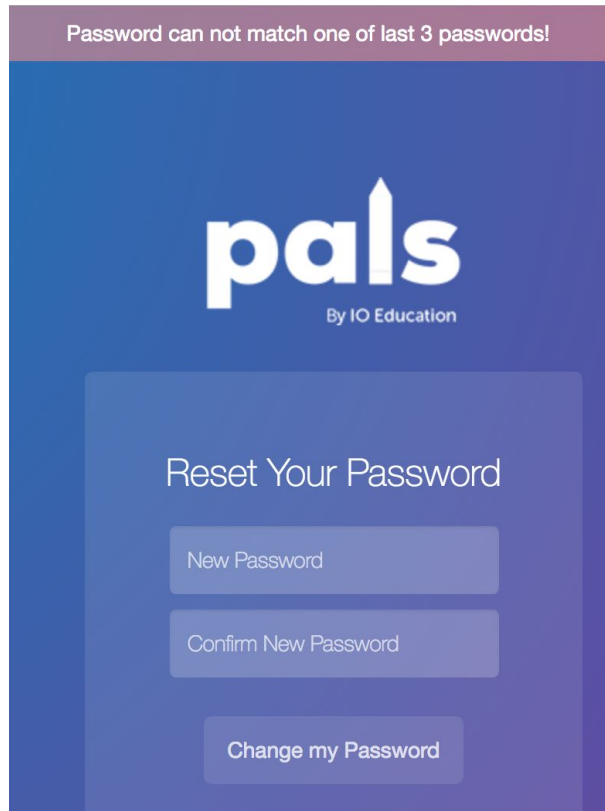
Make sure to use the link in the most recently received email.

If you don't receive an email in your inbox, please check your spam or junk folder. See below for examples.

4. The email you will receive will look like the one below. Click on [Change my password](#), or copy and paste the URL into the web browser. When prompted, enter a brand new password. Passwords must include at least 1 uppercase letter, 1 lowercase letter, and 1 number.



If you try to use a previous password, the system will give you the below message.



Password can not match one of last 3 passwords!

pals
By IO Education

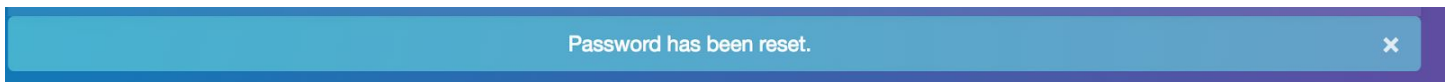
Reset Your Password

New Password

Confirm New Password

Change my Password

If the NEW PASSWORD is accepted, you'll get the confirmation message below:



Password has been reset. ×

Be sure to make careful note of your new password!