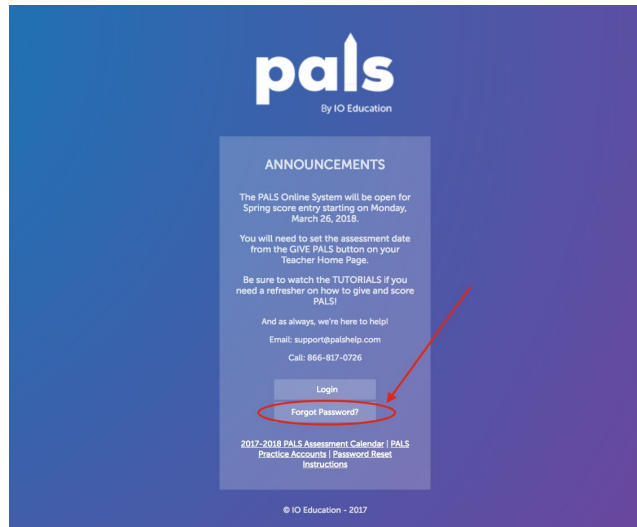


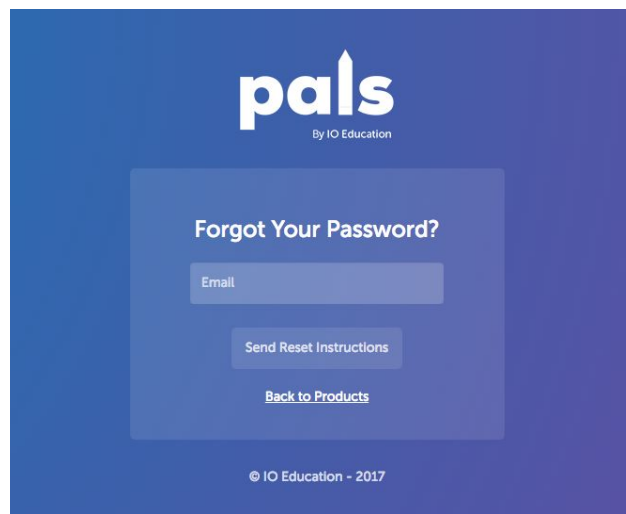
# Setting or resetting the password for your PALS Online account

If you have forgotten your password or would like to set or reset it to something new for any reason, or if you have not yet set your password for the first time and have lost the original email with the link to do so, go to the PALS Online homepage by typing [www.palsk8.com](http://www.palsk8.com) into the address bar of your internet browser.

Click the “Forgot your password?” link on the login page.



Enter the email address associated with your PALS Online account and click “Send Reset Instructions.”



**You will receive a system generated email from [donotreply@casenex.com](mailto:donotreply@casenex.com). When the email verification message arrives in your inbox, click the link in the email to complete the password reset process.**

**Make sure to use the link in the most recently received email.**

**If you don't receive an email in your inbox, please check your spam or junk folder.**